

The following payment methods are available



ACH Direct Debit



Online via Credit Card
or Debit Card



Online via PayPal



Invoices, payment can be
made via Direct Deposit

Additional billing and payments information

Invoices will be delivered by email to the email address that was used during the signup process. All invoices are excluding sales tax. The customer remains solely responsible for advising VoIPcloud should their contact email address change at any time.

Credit Card and PayPal payments are automatically processed instantly.

Direct Deposit payments are not instant and take an average of 2 days to clear from your bank account to VoIPcloud's bank account.

ACH network Direct Debit payments are not instant and may take more than 3 days to clear from your bank account to VoIPcloud's bank account.

The billing period commences on the first of the month and payment for the first month will be calculated pro rata.

Customers on post-paid billing models will be invoiced on the 1st of each month for the previous months' subscriptions and usage. Payment terms for postpaid billing models are 14 calendar days from the date of invoice.